





Core Service Model Overview



At CLI, we believe in empowering educational excellence through our Core Service Model. This model serves as a comprehensive framework that guides our work and ensures impactful partnerships with our stakeholders. By familiarizing stakeholders with our Core Service Model, we aim to provide a clear understanding of what they can expect when collaborating with CLI.

CLI's Core Service Model is a structured approach that encompasses four key phases: **Discovery**, **Vision Setting and Strategic Planning**, **Targeted Coaching and Development**, and **Stepbacks**. Each phase plays a critical role in driving meaningful progress and achieving our shared goals.

Phase	Purpose	Resources/Activities
 <p>Discovery Phase</p>	<p>In this initial phase, we embark on a journey of understanding. We engage with our partners to learn about their unique school community, building relationships with teachers, school leadership, and students. Through activities such as learning walks, data dives, and focus groups, we gain valuable insights into classroom dynamics and identify strengths and areas of opportunity.</p>	<ul style="list-style-type: none"> • Leadership intake • Learning Walks • Student work & artifact analysis • Teacher and student focus groups • Data dives • Curriculum and material reviews
 <p>Vision Setting and Strategic Planning Phase</p>	<p>Once we have a comprehensive understanding of the context, we collaboratively develop a shared vision. This phase involves analyzing collected data, conducting root cause analysis, and setting priorities for our work. Together, we create a theory of action, establish goals, and determine individual roles. By developing a strategic plan, we chart a clear path toward instructional growth and improved outcomes.</p>	<ul style="list-style-type: none"> • Data review • Root cause analysis • Determine priorities and focus of our work • Determine how each stakeholder will support the strategic plan • Determine metrics for success • Develop strategic plan

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 <p data-bbox="103 472 349 541">Targeted Coaching and Development</p>	<p data-bbox="381 262 1003 625">In this phase, we bring the strategic plan to life. Our team provides context-specific coaching and support to educators, ensuring they have the necessary resources and skills to implement the plan effectively. We offer targeted professional development opportunities aligned with strategic goals, empowering teachers, coaches, and leadership teams to thrive.</p>	<ul data-bbox="1075 352 1523 541" style="list-style-type: none"> • Context-specific coaching and support • Development for teachers, coaches, and leadership teams aligned to strategic plan
 <p data-bbox="123 934 329 968">Stepback Phase</p>	<p data-bbox="381 665 1003 1029">At strategic and planned intervals, we take a step back to reflect on our progress and make intentional adjustments. We analyze the growth achieved in relation to the initial goals, identifying areas where additional information or refinement may be needed. This reflective analysis informs strategic revisions and ensures that our partnership remains responsive and aligned with evolving needs.</p>	<ul data-bbox="1075 779 1474 926" style="list-style-type: none"> • Analyze growth from initial strategic plan goals • Determine where we need more information